

DIG SAFE!

Important Safety Information
for Contractors & Excavators



Nationwide: 811

New York State: 1 800.962.7962

Connecticut: 1 800.922.4455

Long Island & New York City:
1 800.272.4480



1 Do Your Part to Prevent Pipeline Damage

- “Call before you dig” so the location of underground facilities can be marked out.
- Call 811, or contact your local one-call center indicated below, at least two working days before you start digging. There is no charge and **it’s the law!** Failure to comply can jeopardize public safety and result in costly damage and substantial fines for the excavator.
- Report unauthorized excavations or suspicious activity at any pipeline facility or on the right-of-way to 1 800.888.3982.
- Notify Iroquois immediately if you become aware of or if you suspect you have caused damage to the pipeline. Any damage, including a gouge, scrape, dent, crease, or coating damage, even if it appears to be minor, may cause a future leak or failure.

2 What You Should Do If You Suspect a Leak

- Do not strike a match; use telephones; operate engines and motors; or switch on/off appliances, lights, or even a flashlight in the area where you smell gas. These items can produce sparks that might ignite the gas and cause an explosion.
- Stop work and evacuate the site to a safe distance.
- Alert everyone on the premises.
- Call 911 if there is blowing gas.
- Call Iroquois at 1 800.888.3982.
- Keep the public & traffic away.
- Do not try to fix the pipe or slow the rate of leaking gas.
- Do not try to extinguish a gas burning fire unless there is a threat to life.

3 Hazards of Natural Gas

- Flammable in concentrations of approximately 5% to 15% gas in air
- Explosive in a confined space if present in the above concentrations
- Asphyxiate, by displacing oxygen in a confined space

4 How Iroquois Prevents Pipeline Damage

- Participation in one-call & dig-safe programs
- Inspection programs
- Design & construction practices
- Workforce qualifications
- Public education programs
- Industry safety practices & government oversight
- Pipeline markers & facility mapping
- Leak surveys
- Patrol of facilities
- Pressure monitoring
- Odorization
- Communication & coordination with city & municipal agencies
- Security measures
- Integrity Management Programs

5 Pipeline Damage Can Be Detected By

- **SMELL** – Natural gas is colorless and odorless. Typically, a distinct and recognizable odorant is added to natural gas so that people detect and recognize it quickly.
- **SIGHT** – A dust cloud, mist, fog, bubbles in standing water, or vegetation that appears to be dead or dying for no apparent reason.
- **SOUND** – An unusual noise like roaring, hissing, or whistling.



Iroquois Pipeline Operating Company operates and maintains a 414-mile natural gas pipeline that extends from the U.S. Canadian border at Waddington, New York through Western Connecticut to its terminus in Commack, New York, and from Huntington, New York to the Bronx. We pride ourselves in bringing clean, economical, safe and reliable energy to the Northeast.

For Pipeline Emergencies, Call Iroquois at

1 800.888.3982

For additional information or to receive a copy of our Guidelines for Landowners, Developers & Contractors, visit our website at www.iroquois.com, or send us an e-mail at PSA_Ad@iroquois.com

If you have any questions or comments, please call us at **1 800.253.5152** or e-mail us at PSA_Ad@iroquois.com

Information about pipelines in your area may be available through the National Pipeline Mapping System at www.npms.phmsa.dot.gov

Call Before You Dig (CT),
www.cbyd.com

Udig NY,
www.udigny.org

New York 811 (NYC & LI),
www.newyork-811.com

SAVE THIS POSTCARD!

The purpose of this message is to make you aware of the presence of our pipeline, outline your role in preventing pipeline damage and provide crucial steps of what to do in the event of an emergency.



One Corporate Drive
Suite 600
Shelton, CT 06484

PRSRT STD
U.S. POSTAGE
PAID
PERMIT #5
NEW BRITAIN, CT

Scan the QR
code to view
Iroquois
system map

