

April is National Safe Digging Month



Iroquois employees gather to support the kickoff of National Safe Digging Month

Providing valuable safety information to all our pipeline stakeholders -- landowners, public officials and local emergency responders -- is an essential part of Iroquois' Public Awareness Program. Every Spring, Iroquois produces this newsletter to create awareness of our pipeline and inform our neighbors as to how we can partner together in pipeline safety.

Hazard Awareness and Prevention

Iroquois operates a 416-mile natural gas transmission pipeline. Natural gas transmission pipelines are considered to be the safest and most secure method of transporting natural gas. However, as with all forms of energy, natural gas must be handled properly. Iroquois works diligently to ensure the safety of our pipeline through a variety of measures including:

- Participation in One-Call and Dig-Safe programs
- Integrity management
- Public education
- Pipeline markers and facility mapping
- Communication and coordination with city and municipal agencies
- Security measures

Help Prevent Pipeline Damage

The greatest risk for pipeline damage is unintentional third party intrusion or

excavation. Being aware of the presence of the pipeline, and use of the One-Call notification system, are paramount to avoiding such a situation. Ways you can help include:

- Call 811 or your local one-call center at least two full working days before you start digging.
- Report unauthorized excavation or suspicious activity at any pipeline facility to 800-888-3982.
- Notify Iroquois immediately if you become aware of or suspect you have caused damage to the pipeline. It is imperative that Iroquois inspect or repair (if necessary) the problem as any damage, even if it appears to be minor, may lead to a future leak or failure.

Leak Recognition and Response

A natural gas leak is usually recognized by smell, sight or sound.

SMELL: Natural gas is colorless and odorless. Typically, a distinct and recognizable odorant is added to natural gas so that people detect and recognize it immediately.

SIGHT: A dust cloud, mist, fog, bubbles in standing water, or vegetation that appears to be dead or dying for no apparent reason.

SOUND: An unusual noise like roaring, hissing or whistling.

If you suspect a leak:

MOVE to a safe location.

CALL local emergency responders at 911 and Iroquois' Gas Control at 800-888-3982.

DO NOT strike a match, use land or cell phones, operate engines and motors, switch lights or appliances on/off, or even turn on a flashlight in the area where you smell gas. These items can produce sparks that might ignite the gas and cause an explosion.

What Emergency Personnel should do if they suspect a gas leak:

SECURE the site and take steps to eliminate ignition sources.

EVACUATE the general public from the vicinity of the leak.

CONTROL secondary fires.

DO NOT try to extinguish a gas burning fire unless there is a threat to life.

CONTACT Iroquois at 800-888-3982.

Emergency Preparedness

Iroquois provides training and maintains a continuing relationship with emergency responders and local officials within our pipeline communities to prevent and prepare for emergencies. For those interested in attending a safety presentation, please contact one of our right of way agents listed on reverse side.

Early Detection is the Key

Iroquois' Integrity Management Program focuses on detecting potential issues as soon as possible.

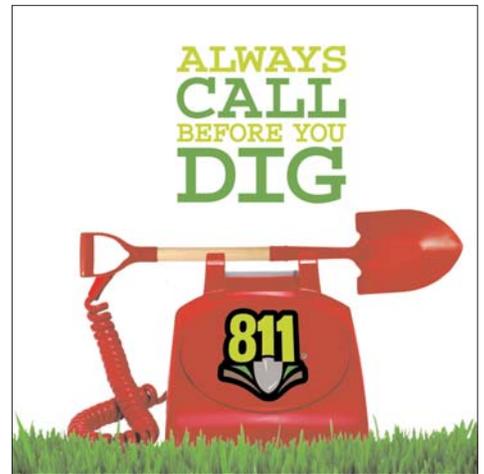
The importance Iroquois places on safe operations and system reliability is reflected in the use of current technology – not only for our upgrades and expansions, but also in our on-going integrity monitoring program which focuses on detecting potential issues (or areas of concern) as soon as possible. Iroquois' program, in compliance with the safety initiatives of the U.S. Department of Transportation, currently includes the following activities:

- Technicians walk the land sections of the pipeline with hydrocarbon sniffers to detect underground leakage.
- Pilots and Technicians perform aerial or ground surveillance of the pipeline right-of-way to spot disturbance or activity near the pipeline by third parties.
- Technicians monitor our cathodic protection system to be sure the system

is operating properly and protecting the pipeline from corrosion.

- Skilled industry experts perform periodic internal inspections of our pipeline, which help us detect metal loss, dents, or deformation from outside sources.

Our Engineering Services Department evaluates information from all these sources to determine if remedial action is required. Extra measures are taken to protect zones considered to be High Consequence Areas (HCA) such as hospitals, schools, prisons, playgrounds and religious facilities.



Northern Field Personnel

Right-of-Way Work Planned

As occurs every year, Iroquois field personnel will conduct cathodic protection and pipeline integrity surveys along Iroquois' right-of-way. We anticipate this work may be conducted in several phases. All Iroquois field crews will carry identification authorizing their presence on our right-of-way. Please contact your ROW representative should you have any questions or require additional information.

2012 PLANNED ACTIVITIES:

- In early Spring technicians will walk along the pipeline route with detectors checking for leaks as part of our Annual Leak and Test Lead Post Survey.
- In late August mowing activities in Southern New York are scheduled to begin.
- In the Fall technicians will walk the pipeline in Southern New York taking voltage readings as part of the Close Interval Survey (CIS).



Right-of-Way Agent Contact Information

All Emergencies: 1-800-888-3982

Landowners' Hotline

Non-Emergency: 1-800-253-5152

Northern New York District

Agent: Phil McDonald
7267 Old State Road
Croghan, NY 13327
315-346-1615 ext. 228
phil_mcdonald@iroquois.com

Southern New York District/Long Island and Connecticut

Agent: Spencer Robinson
915 Schoharie Turnpike
Athens, NY 12015
518-945-2685 ext. 226
spencer_robinson@iroquois.com

Call Before You Dig Numbers

Nationwide: 811
New York State: 1-800-962-7962
Connecticut: 1-800-922-4455
Long Island & NYC: 1-800-272-4480