

# Iroquois Insider 34th Edition



## You Had Us at Hello!

As a pipeline operating company, we can argue that it's not so much about the destination but the journey. The truth is, we love that you choose to take your daily dekatherm journey with Iroquois. We like to think that our customers are an extension of our family and when you call you have our attention at "hello!" We encourage you to contact us when you have questions and need to "help us help you." To make that journey hassle free, please reference this primary contact list for everyday functions. We can all be reached at 1-888-448-7737 (1-888-IGTS-REP) and choose the option you need!

Options 1 & 3  
Options 2 & 4  
Option 5  
Option 6

Same Day Nominations and Operations  
Next Day Nominations and Iroquois Online Help  
Contracts & Credit, New Shipper Set Up  
Availability of Interruptible, HUB and PAL

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## New Arrivals

We have lots to report under this headline! We would like to formally introduce Carmen Gregory, Phillip Wathley and Robert Rodriguez as part of our Iroquois family!

Carmen, our second shift **Transportation Services Representative** joined us in late 2018. Although many of you have already spoken with Carmen, you'll find her online to help with nominations and scheduling between the hours of 3:00 pm and 11:00 pm ET, Monday through Friday. Her direct line is (203) 925-7208 or ICE Chat: cagregory.

Phillip Wathley, our new **System Controller**, successfully completed his first "solo flight" at the controls earlier this month! As do all of our controllers, he works a rotating shift schedule and is available at 203-925-7212 or ICE Chat: pworthley.

Robert landed at Iroquois just this week! He will be a **System Controller** in training for a while before he makes his "maiden voyage." Please join us in welcoming him to Iroquois!

In addition to the above, we plan to celebrate another new arrival in the very near future. Our own Jennifer Kosich, is expecting a baby boy any day now! Jenn will be out on maternity leave for a while but it will be business as usual for Carmen and Helena who will be filling in for our new mom-to-be!